

Customer-centric agility

IBApplications (IBApps) delivers an agile set of cloud-based software services to enable insurtech, spin-off and new ventures of traditional insurance companies facilitate change. Mondux recognizes that, within the insurance market, the only constant is change – which is why they selected IBSuite as their new solution.

“One of the many reasons why we chose to work together with IBA is that we relate to our clients in the same way,” Dennis Landbo Nielsen went on to say. “Complexity in differentiating insurance products is increasing, which means an organization like requires a software solution that is adaptable and agile.”

Due to their business success, Mondux was acquired by Gjensidige Forsikring Asa Norge in 2015 becoming part of one of the largest insurance companies in Scandinavia with around 800,000 customers. Despite the organizational change, Mondux' solution did not.

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SOLUTION FEATURES

IBSuite is an end-to-end solution

- Supporting all processes from quote to claims
- Automatic, assisted or manual underwriting
- Software-as-a-Service: Easily implemented and integrate

IBSuite has advanced multi-channel sales capabilities

- Direct, web, affinities, subagencies, white labels
- Campaign planning and execution
- Swift configuration of new products and channels

IBSuite offers a full 360° customer view

- From campaigns to financials and account management
- Documents, email, web, social media
- Split by sales channel or aggregated

SOLUTION BENEFITS

- Replace time consuming manual processes
 - Improve claims handling and fraud detection
 - Get unbeaten implementation time
 - Obtain fast return on investment
 - Utilise advanced bordereaux reporting facilities
 - Create new insurance products in days, not months
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Gl. Kongevej 1
1610 København V
Denmark
T: +45 70209023
E: info@ibapplications.com



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